COMPUTER SYSTEM VALIDATION - CASE STUDY

ISSUE:
A Pharmaceutical company needed to rapidly install and start-up a technically challenging robotic technology project to enable a step change in business performance.

OBJECTIVE:
Create a collaborative project environment that allowed the client and multiple suppliers to work effectively together.

DELIVERABLE:

- A Verta Life Sciences’ consultant was engaged to assist the client to ensure the project delivered its objectives on time. An “open” door information approach was established to allow the client full visibility of the project’s progress and enabling issues to be resolved quickly to support rapid project progression and business objective delivery.

- Following the definition of project requirements; Suppliers were selected based on technical competence, experience of similar projects, costs and their abilities to work in an open and collaborative environment.

- Each supplier designated a Project Manager fully authorised to make decisions. Each major supplier was required to nominate a senior executive to provide oversight and participate in a Steering Committee with the client.

- An internet based collaborative workspace was created into which working project documents were loaded so that all parties were able to work from a common information set. A clear set of project objectives with timescales were defined in a one page statement and provided to all project participants, so that everyone was clear about what needed to be done and by when.

- From this defined common purpose and mission, major benefits were seen by all parties due to improved communications, alignment of objectives and understanding of the work being undertaken by other project participants.

- The project proceeded to plan with the issues along the way being dealt with effectively and constructively, ultimately delivering both the client’s business and technical objectives for the project.
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